



FAMILY CONNECTIONS, LLC

Supporting Opportunities for Growth & Development

IMPORTANT PHONE NUMBERS AND EMERGENCY PROCEDURES

We at Family Connections, LLC strive to provide timely, competent, goal-directed services. We provide in-home therapy and believe that consistency in treatment is key to reaching your goals. At this time, the clinician working with you/your family is **Kelly Waldron, LMHC**. If you have any questions or concerns regarding your counseling, including scheduling concerns, please contact **Kelly** directly at **401-952-8188**.

We realize emergencies arise and appointments need to be rescheduled. If you need to reschedule, please contact your clinician ASAP to schedule a new appointment. In the event that multiple scheduled sessions are not kept, your services with Family Connections will be in jeopardy.

Family Connections, LLC provides 24-hour phone service for clinical emergencies. If you have an emergency that requires your therapist's attention and it is during business hours (9am-5pm, M-F), please call your therapist and they will make a strong effort to call you back. For immediate emergencies, please refer to our On-Call Policies and Procedures for additional phone numbers that you may call during a time of need.

If there is ever a time that you may have concerns with the care or timeliness of your treatment, please contact Rebecca Carter, LMHC at 401-864-4301 or Kelly Waldron, LMHC at 401-952-8188 to discuss these concerns immediately.

Sincerely,

Rebecca Carter, LMHC & Kelly Waldron, LMHC

Clinicians