



FAMILY CONNECTIONS, LLC

Supporting Opportunities for Growth & Development

STATEMENT OF CLIENT'S RIGHTS AND RESPONSIBILITIES

While you are receiving services through Family Connections, you retain certain legal rights, including each of the rights listed below. Your exercise of these rights may be subject to reasonable limitations if permitted or required by law, but only with notice to you of the reasons for the limitation and in accordance with your treatment or individual service plan. If you are a minor or you have a court appointed legal guardian, your rights may be exercised by your parent or guardian on your behalf, again subject to any limitations permitted or required by law. You will be notified any time there is a change to these rights or to the concern and complaint resolution process by use of postings and availability of new versions through your assigned clinician. Family Connections can help you understand and exercise these rights, so please take the time to read this statement and ask any questions you may have.

All Family Connections Client's

You have the right

1. to the same civil and constitutional rights afforded to other persons;
2. to be free from coercion and unlawful discrimination on the basis of race, religion, sex, ethnicity, age, physical or mental handicap, sexual preference, national origin, marital status, or political affiliation, although Family Connections may deny services if you do not meet criteria for admission which may relate to age, gender and type of disability;
3. to receive the following information upon admission:
 - accreditation status
 - discharge policies
 - areas of treatment specialization
 - hours of operation
 - emergency contact procedures
 - concern and compliant resolution process
 - general services provided by the organization
 - rights of the persons served
4. to receive adequate, appropriate, humane care that is respectful of your values and beliefs within Family Connection's capabilities and resources;
5. to receive information orally and in writing in a language which you understand;
6. to be informed of you current diagnoses and projected discharge date, to participate in the development and periodic review of your individualized treatment plan, including aftercare and referrals, and to receive your status regarding treatment goals/objectives;
7. to be informed of what to expect during the treatment process and the level of care recommended for your condition;
8. to be informed of proposed treatment, interventions, services, and being informed of alternatives of procedures as well as a change of therapist if needed;
9. to expect confidentiality from the entire staff with respect to your identity and all aspect of your care;
10. to be informed of Family Connection's use and disclosure of your personal health information, to authorize certain uses and disclosures of this information, to have an opportunity to agree or object to certain uses and disclosures, to request and amendment to this information;
11. to inspect and obtain a copy of your treatment or individual services plan by Family Connections;
12. to be referred to other available providers if you are ineligible, inappropriate for Family Connections services or would be better served at a different level of care, or to receive services not offered by Family Connections;

13. to discuss the cost of the services provided to you, your responsibility for payment, and the availability of insurance before such services are rendered as well as to provide you, when requested, information regarding charges billed to and payments made by, an insurance company on your behalf;
14. to privacy, dignity, and security;
15. not to be photographed, observed, videotaped, or audio taped without your full knowledge and consent;
16. to request a review of your treatment plan at any time during treatment and to seek a second opinion from a psychiatrist, a mental health profession, or a substance abuse professional of your choice at your expense;
17. to review the risks associated with noncompliance with treatment, and treatment recommendations.

Responsibilities of All Family Connections Clients

As a client of Family Connections, you have responsibilities that include

1. to participate in the development and implementation of your treatment/individual service plan;
2. to work toward your treatment goals and objectives;
3. to respect the rights of Family Connections staff and clients;
4. to comply with reasonable policy, procedures and regulations for the safe and effective services of Family Connections;
5. to keep appointments;
6. to complete all forms all fully and accurately as possible when necessary;
7. to pay applicable insurance co-payments or fees on time;
8. to ask questions if you do not understand any information given to you in writing or orally.

I have read and understand my rights and responsibilities as a client or as the parent or guardian of the client. I have received a signed copy of these rights.

Signature of Client Date

Signature of Parent/Guardian Date

Clinician Date